uonews
TM&©
Universal Orlando Resort™ Team Member Newsletter
February 20 - March 5, 2017

Time to Celebrate!

Spirit Fest Kicks Off Spirit Week Feb 21

There's so much to look forward to at Universal Orlando Resort as we continue to grow as a full vacation destination. As we prepare for the opening of Universal's Volcano Bay™ this year, our resort will feature three theme parks, five on-site hotels, and an entertainment, dining and shopping district - with even more on the way!

As we embark on this next chapter in our destination's history, we will offer our guests an experience like never before, but it's our Team Members that bring that experience to life. No matter where you work, you play an integral role in shaping our brand and it's time to celebrate and embrace everything that makes us uniquely Universal Orlando Resort.

We invite you to come together and celebrate our resort during Spirit Week with a two-day "Spirit Fest" kicking off the fun! From new name tags to executive messages to special events to prize drawings and so much more, you won't want to miss a beat of Spirit Week.

Check out the back cover of this issue to learn all the details and plan your Spirit Week!

INSIDE THIS ISSUE

GCC's **Million Dollar Club** Winners

First Look at the **TapuTapu™ Wearable**

Open Enrollment is February 20 - March 10

Spirit Week Details - Don't Miss the Fun!

PRODUCED BY UNIVERSAL ORLANDO RESORT™ TEAM MEMBER COMMUNICATIONS

2017 Mardi Gras!

IT'S A HIT!

Reminder: "After 5" Tickets Available for Select Concert Dates

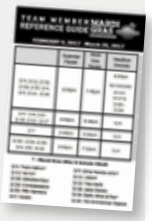
Get Your Party On with complimentary Mardi Gras "After 5" Tickets. Universal Orlando is pleased to offer Team Members an opportunity to extend the fun, excitement, and sounds of Mardi Gras to friends and family! Prior to the first concert, each UO Team Member will receive two special complimentary "Mardi Gras After 5pm" tickets, accessible through the Team Member Comp Pass System. Each ticket is valid for admission to USF after 5:00pm for one eligible event night. As always, Team Members may enjoy Mardi Gras on any event night with their valid UO ID.

Olivia Newton-John
Sunday, March 5

UB40
Saturday, March 11

Earth, Wind, and Fire
Sunday, March 19

Know Your Stuff: Mardi Gras 2017



Be sure to pick up your special **Mardi Gras-focused Team Member Reference Guide!** Reference Guides are available at Wardrobe, B-20, B-114, Backlot Bistro, IOAsis, mini grills, and are also available for download on myUO under the 'Resort Knowledge Center.'

Carry a Mardi Gras Team Member Reference Guide for quick access to timely information that you can use to assist guests during Mardi Gras, such as show times, operating hours, and in-park event information.

UNIVERSAL ORLANDO RESORT MARDI GRAS

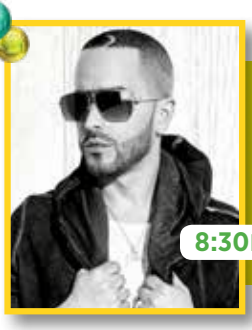
FLORIDA'S BIGGEST PARTY FEBRUARY 4 – MARCH 25

Upcoming Concerts

FIFTH HARMONY FEBRUARY 25

The R&B group **Fifth Harmony** debuted on the television series The X Factor US when a handful of female soloists were placed together to form a dynamic vocal act. They released their debut studio album ***Reflection*** in 2015 which featured the platinum-selling singles "**Bo$$**," "**Sledgehammer**" and "**Worth It.**" "**Work from Home**" from their follow-up album 727 reached the top 5 on the Billboard Hot 100. Recent honors include three MTV Video Music Awards, an American Music Award, and seven Teen Choice Awards.

8:30PM



8:30PM

YANDEL MARCH 4

Puerto Rican singer, songwriter, musician and record producer **Yandel** is a true reggaetón artist. After 15 years as half of the duo Wisin & Yandel began a highly successful solo career. His 2013 album De Líder a Leyenda debuted at #1 on Billboard's Top Latin Albums chart and is certified gold (Latin). Yandel won a Latin American Music Award in the Best Urban Album Category for his 2015 album *Dangerous* and in 2016 won two Latin Grammys for Best Urban Fusion Performance and Best Urban Song.

OLIVIA NEWTON-JOHN MARCH 5

8:30PM

Nearly four decades after her starring role in the movie musical ***Grease*** made her a superstar, **Olivia Newton-John** has sold more than 100 million albums, had ten #1 hits and had more than fifteen Top 10 singles. She's received countless honors including four Grammys and numerous American Music, Country Music and People's Choice awards. With #1 hits like **"I Honestly Love You," Physical," "Magic"** and **"Have You Never Been Mellow,"** in 2015 Olivia was ranked #20 on Billboard's "Greatest of All Time Hot 100 Artists."

An 'After 5' Ticket Event

Spotlight On Mardi Gras Merchandise

No Mardi Gras event would be complete without a dazzling display of themed merchandise. Guests have the opportunity to purchase t-shirts, beads, masks, landyards, shot glasses, and more! Also, new this year, is a series of stunning hand-painted Mardi Gras skulls, intricately decorated by our talented Calligraphy Artists from the Park Plaza Holiday Shop, and available for purchase at the Mardi Gras carts (please note, Team Member discounts do not apply to calligraphy artwork). All other Mardi Gras merchandise is available for purchase at the Universal Studios Store™, and carts located in Production Central, Grammercy Park, and San Francisco.

In the Spotlight

FIRST LOOK: The Revolutionary TapuTapu™ Wearable Coming to Universal's Volcano Bay™

Universal Orlando recently provided a first look at the new TapuTapu wearable coming to Volcano Bay that will transform the way guests experience water theme park entertainment.

When guests arrive to Volcano Bay, they'll receive a waterproof TapuTapu wearable to use for the day. Designed specifically and exclusively for use in Universal's water theme park, TapuTapu will make the guest experience throughout the entire park as hassle-free and fun-filled as possible. It will allow guests to virtually wait in line for Volcano Bay's dozens of unique attractions and discover various TapTu Play experiences throughout the park with just a simple tap.

When it grand opens on May 25, Universal's Volcano Bay will become Universal Orlando's third amazing theme park and provide even more incredible experiences that further complement the entire destination. Volcano Bay will be an entirely new water theme park experience filled with incredible thrills and perfected relaxation. Spanning 30 fully immersive acres and featuring a variety of experiences ranging from daring to serene, Volcano Bay will offer something for everyone – including a multi-directional wave pool with sandy beaches, a peaceful winding river, twisting multi-rider raft rides, speeding body slides that drop from the top of the volcano into the waters below and more.

Check out a video of the **TapuTapu wearable** on the Universal Orlando Blog and visit **www.UniversalOrlando.com/VolcanoBay** for more information and to sign up for updates!

Guest Contact Center Names Million Dollar Sales Achievers

"We can't begin to describe how proud of these Team Members we are for their remarkable achievement – not just for their Sales achievement, but for the service they provide to our guests each and every day. The Sales Counselors at the GCC are often the first step on our guests' amazing journey to Universal Orlando Resort."

— **Deborah Colangelo** / Sr. Director, Guest Contact Center

On February 9, the Guest Contact Center (GCC) was proud to celebrate their "Million Dollar Sales Achievers" - Team Members that sold over $1,000,000 in Universal Orlando tickets, Annual Passes, vacation packages, or on-site hotel stays during 2016. This year, 82 active Team Members were honored for achieving this goal, representing over $115 million in sales. This is the highest number of "Million Dollar Sales Achievers" in GCC history, surpassing the prior year's 53 Team Members, and 40 the year before! Of the 82, a select group of the "Top Sales" achievers were invited to bring a guest to a special dinner celebration at Navigator's Club. Congratulations to our GCC family on their outstanding success last year!

Top 5 Universal Travel Specialist Team Sales

Melissa Turner
Shannon Dockery
Daniel Leyva
Rachel Vaso
Francisco Alicea Berrios

Top 5 Universal Parks & Resorts Vacations/ Online Ticket Store Sales

Cory Andersen
Olivia Hall
Eduardo Berrios-Ayala
Joseph Fenster Jr.
Omar Viamontes Rodriguez

Top Ticket-Only Sales

Paul Hoffman

Congratulations, All Achievers!

Additional Million Dollar Sales Achievers

Abdul Raheem Bishop
Adam Scott
Alisea Montanez
Amanda Rina
Andrecia Baker
Andreina Penate Polanco
Andy Montanez
Annjeannette Cruz
Anthony Moffit
Benjamin Marcano
Brittany Smith
Brittney Powell
Carlos Hattabaugh
Carolyn Keck
Carrie Croy
Celina Rodriguez
Christina Rojas
Coral Martin
Daniel Perea
David Harbert
Desteny Woel
Diamond Farris
Diana Olmo
Edgardo Ramos
Erick Torres
Flove-Landie Clervil
Frances Cerpa
Gena Ingram
George Vega-Nieves
Gienmar Peralta-Ortiz
Giselle Lorenzi Perez
Glorylee Santiago
Gretchen Hidalgo Morales
Jalmar Moncada
James Tapley
Jennifer Graham
Jessica Lopez Case
Jessica Pelletier
Jillian Smith
Johnna Liggett
Johnny Hanson Jr.
Julissa Moreta
Justin Groves
Katrina Williams
Kimberly Zampardo
Kylie Skees
Laura Reyes
Maria Ruiz
Marla Irizarry-Delgado
Mayra Santiago
Megan Moffett
Mei Ling Diaz
Michael Jamieson
Michelle McNulty
Moises Blandon
Noemi Arroyo
Ralph Timblin
Rhonda Gallant
Richard Jimenez
Robert Toney
Robert Travis
Samina Mirza
Sara Kaplan
Sebastian Libreros Bolanos
Shaft Gaines
Shanique Williams
Shannon Sams
Stephanie Burden
Stephanie Cortes
Steve Ambroise
Sushma Melanson
Tabitha Rice
Tanisha McNealy
Thomas Weselis
Victor Rivera
Zuhaib Hasan

A NEW ROLE

Mark Woodbury Named Vice-Chairman, UPR

Universal Parks & Resorts has named **Mark Woodbury** to the newly created role of Vice Chairman. Woodbury will continue to serve as President of Universal Creative and will continue to report to Tom Williams, Chairman and Chief Executive Officer, Universal Parks & Resorts. "Mark has been a driving force for creativity, innovation, growth and development across the entire Parks group," Tom Williams said. "As we continue our incredible journey, I am happy that Mark will be by my side, playing a vital role in shaping our future and leading the greatest creative team in the world."

Woodbury has been with Universal for 28 years, helping to shape and develop the Universal theme park experience across the world. Both he and the Universal Creative team are recognized industry leaders for their role in creating compelling theme park entertainment and entire theme park destinations.

Working with the world's best film, television and entertainment talent, Woodbury has led a multi-disciplinary team of professional designers, engineers, artists, planners, project managers, financial analysts, architects and more in the creative and development process.

Their award-winning accomplishments include highly acclaimed The Wizarding World of Harry Potter™ themed attractions and immersive environments across the globe. Their work also includes entire theme parks, such as Universal's Islands of Adventure™, Universal Studios Osaka – and, in the future, Universal Beijing and Universal's Volcano Bay. Some of the top-rated attraction experiences at Universal theme parks include Despicable Me Minion Mayhem™, TRANSFORMERS™: The Ride - 3D, Skull Island: Reign of Kong™ – and more.

For Your Benefit

FUTURE PLANS

Employee Stock Purchase Plan (ESPP) Enrollment Begins March 1

Eligible Team Members have another opportunity to enroll in the Comcast-NBCUniversal Employee Stock Purchase Plan (ESPP)! The ESPP is a voluntary benefit, administered by Fidelity Investments®, which allows Team Members to share in the future success of NBCUniversal and Comcast by purchasing shares of Comcast Corporation Class A common stock at a minimum 15% discount using after-tax payroll deductions.

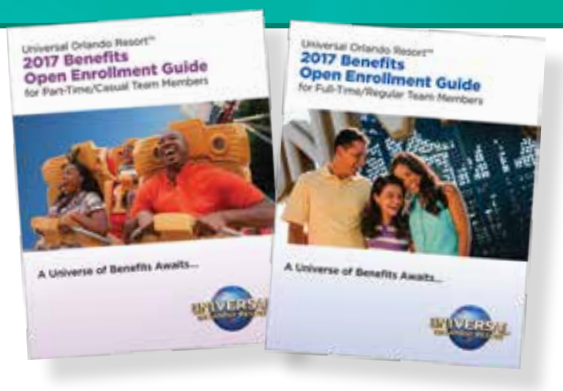
Team Members have from March 1 through March 15 to either enroll in the program or to make changes to their elected deferral percentage; the next quarterly enrollment window will take place in June. Changes made at this time will become effective with the first paycheck received in April. Visit UOTeam.com to sign up or learn more about the NBCUniversal ESPP!

Policy Update for Unused Vacation Hours for Hourly/ Non-Exempt Team Members

Any non-exempt/hourly Team Member who has unused vacation time over 40 hours will be paid out the additional hours. Payment of these hours will take place on a monthly basis; no payment will be made for less than one hour.

For questions about this policy, please speak with your HR Representative or contact the Benefits department.

Annual Benefits Open Enrollment Starts Monday, February 20



Our annual Benefits Open Enrollment begins **Monday, February 20 through Friday, March 10 at 5:00pm - sharp**! Open Enrollment materials have been mailed to eligible Team Members' home addresses and should arrive this week. As a reminder, we strongly suggest that if you are going to make changes to your benefit elections, that you do so very early in this process as lines can become very long.

If you are a full-time (Regular) Team Member, we encourage you to Visit **ALEX, Your Personal Benefits Counselor**, before you finalize your elections at **UOTeam.com/yourbenefits** - scroll to **'alex - your interactive benefits counselor.'**

Dr DOCTOR ON DEMAND
VISIT AN MD IN YOUR PJs
No charge to the member for visits with board certified doctors for Team Members on the Universal Orlando medical plan

Connect in Seconds with Doctor On Demand

Doctor on Demand medical visits are available for full-time Team Members on a UOmedical plan and your covered family members 7 days a week, 24 hours a day, 365 days a year at no cost to you! Connect, through live video, with a board-certified doctor (typically within 90 seconds) through your smart phone, tablet or computer for nearly any non-emergency condition. Chronic conditions (like diabetes) or medical emergencies (such as chest pain, severe burns or head, neck or back injuries) cannot be treated by Doctor On Demand.

HOW TO GET STARTED

It's fast and easy to register! Download the free Doctor On Demand App on Google Play for Android, or via the App Store for iPhone/iPad or visit **doctorondemand.com/universalorlando.**

IMPORTANT: You must set up a profile and enter your insurance information so you are not charged for these services. For step-by-step instructions to set up your profile, visit **UOTeam.com/yourbenefits** and select **'Medical/Prescription Plans.'**

NOTE: If you do NOT participate in a UO medical plan, you can use the Doctor on Demand services for $49 per service.

FREE On-Property Tax Preparation Now Available for UO Team Members

Universal Orlando is providing FREE on-site tax preparation exclusively for Team Members with more available dates for your convenience! Beginning February 2, representatives will be available EVERY Thursday through April 13. The service is provided by AARP Tax-Aide volunteers who are trained and tested in current tax law, and are IRS certified. Volunteers are able to provide tax preparation and tax question assistance and will help Team Members prepare 1040EZ, 1040A, 1040, 1040 V, Form 2441, Form 8863, Form 8812, and Simple Schedule D forms.

Be prepared to bring the following:

- **Valid photo ID**
- **For joint returns, spouses signature required**
- **All forms, W-2s, and 1099s**
- **Bank account information**
- **Deduction/credit information**
- **Social Security Cards (for ALL persons listed on return)**
- **1095 C (for all Team Members eligible for UO Medical Coverage)**
- **1095 A** (if you bought insurance on the Marketplace)
- **1098 T** (if you are a full-time student)
- **Copy of last year's return**
- **Information on expenses**
- **Real estate tax documents**
- **First time homebuyer credit**
- **Energy credit (all purchases receipts)**
- **Stock sale information**
- **Pin number assigned by IRS** (if you have been a victim of identify theft)

Appointments are required and take place at the on-property FAIRWINDS Credit Union trailer.

Call the **Payroll Department at 407-224-5495** with questions and to schedule an appointment.

FREE Tax Preparation Assistance
February 2 through April 13
Every Thursday / 10:00am - 2:00pm
On-Property FAIRWINDS Credit Union

Recognition

BRAVO AWARD WINNERS

Aymar Ramirez
Attractions Operations

Bryce Hayes
Security

James Ryan
Health Services

Michael Cummings
Entrance Operations

Leonel Rodriguez
Event Operations

Dalia Quevedo-Sabat
Attractions Operations

Jan Wildman
Wardrobe

Carolyn Long
Merchandise

April Chiras
Merchandise

Kathy Peisker
Merchandise

Sherrick Purchas
Administration

Scott Berry
Technical Services

Donald McCall
Technical Services

Erica Smith
Food & Beverage

Alexandra Thinis
Food & Beverage

Justin Breeden
Food & Beverage

Luis Rivera-Rodriguez
Marketing & Sales

Adam Kunz
Entertainment

Daniel LeRoy
Entertainment

Caroline Gabbai
Guest Services

David Perham
Food & Beverage

FEBRUARY 2017

MILESTONES

Congratulations to these Team Members who celebrate their anniversary with UO in **February**!

25 YEARS

Attractions Operations
Sandra Taggart

Marketing & Sales
Louis Ammirato
Andrew Penn

Merchandise
Wanda Wilson

Technical Services
Linda Hall

20 YEARS

Entertainment
C Erin Cravey
Belinda Faulkner
Beryl Rochatka
Paola Ward

Food & Beverage
Kelley Cain
Brad Dennis

Government Relations
Frances Wilson

Human Resources
Lauren Allard

Merchandise
Barbara Strobeck

Park Services
Israel Belizaire
James Link

Technical Services
Keith O'Neill

15 YEARS

Entertainment
Steven Grogan
Charles Healan
Christopher Prueitt

Food & Beverage
Tangela Coleman
Antonio Coney
Zeidy Feliciano Ramirez
Susan Harper
Dennis Hercamp
Diana Hercamp
Diven Lashley
Robert Sims

Health Services
Steve Ellis

Mail Services
Donald Yancey

Marketing & Sales
Timothy Freudeman

Parking & Transportation
Richard Nuzzi

Security
Katherine Samuel

Technical Services
Ramon Baez Jr.
James Clayton
Kevin Ellis

10 YEARS

Entertainment
David Capp
Laura Hodos
Troy Jackson

Entrance Operations
Alexandra Ramirez

Food & Beverage
Brenda Cholewa-Brady
Rafaela Colon
Jorge Del Monte
Melinda Holihan
Robert Imeidopf
Terry Jaros
George Joseph
Mayra Joseph
Marilyn Kudrick
Donna Kunc
Edward Kunc
Keith Lambert
Dorothy Loveland
Doris Merowitz
Russell Merowitz
Neftali Ortiz
Mathurin Petit-Frere
Barbara Radecker
Janice Rodiez
Thomas Rodiez
Christine Schilling
Catherine Sorgi
Joseph Sorgi
Robert Spence
Hans Stay
Roy Sukhnandan
Megan Tanner
Thomas Tyvol
Andy Wright
William Young Jr.

Health Services
Naudere Ghajar-Dowlatshahi

Human Resources
Niki Pichardo

Marketing & Sales
Cynthia Holmes
Kimberley Jesser
Alfredo Johnston
Jo-Ann Moltz
Brandon Player
John Presutti

Merchandise
Marylou Przymusik

Parks Technology
Dang Ly

Security
Henry Magner IV

Milestones cont. pg. 6

Around Our Universe

MILESTONES

Continued from page 5

10 YEARS

Technical Services
David Ahlberg
John Hawkins
Zachary Larson
Jose Ocasio-Guzman
Juan Velazquez Cruz

5 YEARS

Attractions Operations
Aaron Jasenovec
Justin Muniz
Jessica Pistone
Shana Rhodes
Edwin Ruiz-Rivera
Kylie Williams

Business Development
Nicholas Amore

Entertainment
Joshua Boesch
Ashley Henselin
Shawn Kilgore
Shaullanda LaCombe

Entrance Operations
Breann Aubertin
Joanne LeCouteur
Mary Michalski
Benjamin Moon
Norman Shearey
Edward Vetrecin III

Event Operations
Craig Corwin

Finance
Rebecca Tibbetts

Food & Beverage
Trevor Aikens
Mary Badame
Belinda Burrill
Serena Cohen
William Corchado Jr.
Michael Harrow
Angela Magras
Alexa Prah
Lauren Quijano
Aurea Ramirez Velez
Kimberly Rees
Tammy Spillman
Mary Taylor
Mary Theismann

Human Resources
Jeremy Myerson

Legal
Yang Wang

Marketing & Sales
Wendy Cross
Gary Duncan
Lance Larsson
Gustavo Llamas

Merchandise
Simon Kipps
Gabriela Linares
David Martinez
Stephen Moore
Jose Pardo
David Phillips
Linda Porter
Shanna Rich Rhodes

Park Services
Ariel Hyde

Parking & Transportation
Carrie Petulla
Javier Santana Colon
Richard Weaver

Security
Edwin Rogers

Team Member Shuttles
Eligio Macapagal

Technical Services
Christian Rivera
Ramses Rodriguez Garcia

Universal Creative
Mary Murray
Jody Rivera
Jeremy Sloan

Reminder: Grill Menus are Online at UOTeam.com

Did you know that menus from our main Team Member grills are available on **UOTeam.com**?

Check out the weekly menus under **'References'** for a listing of upcoming menu items.

Don't Miss The Singing Sergeants at CityWalk

And Take Part in a Patriotic Lunch & Learn

Universal Orlando is honored to welcome **The Singing Sergeants for performances at CityWalk on February 23 & 24 at 5:00pm, 6:00pm and 7:00pm!** Tickets are not required for these FREE performances and seating is available on a first-come, first-seated basis (no reserved seats). As part of The U.S. Air Force Band, the Singing Sergeants honors those who have served, inspires American citizens to heightened patriotism and service, and positively impacts the global community on behalf of the U.S. Air Force and the United States.

The excellence demonstrated by these Airmen musicians is a reflection of the excellence displayed by Airmen stationed around the globe. Each member is proud to represent all Airmen, whose selfless service and sacrifices ensure the freedoms we enjoy as citizens of the United States of America.

A Patriotic Lunch & Learn

Before the Singing Sergeants take the stage at CityWalk, they'll take time to share their story with our Team Members in a special panel luncheon! Join the Universal Orlando Veterans Network to learn from members of the choir about their careers, background in the arts, and experience in the military community. To sign up, visit **UOTeam.com/diversity** and select **'event sign up'.**

UOVN: Lunch & Learn with the Singing Sergeants*
Thursday, February 23 / Noon - 1:00pm / CityWalk's Rising Star

More in Our Diverse Universe

Join Dr. Deborah Crown, Dean and Professor of Management at the Rollins College Crummer Graduate School of Business, as she shares her personal and professional story. With a 25-year career in higher education and her focus on individuals maximizing their growth potential, Dr. Crown offers insight into her leadership journey and global experience.

Diversity of Thought Series*
Enlighten Your Potential with Dr. Deborah Crown
Wednesday, March 8
12:00pm – 1:00 pm
Blue Man Group VIP

The Autism Society of Greater Orlando is holding its 12th Annual Autism "Space" Walk & Family Fun Night on Saturday, March 18 at the Orlando Science Center (OSC). This annual fundraising event provides participants an opportunity to enjoy all that OSC has to offer with the added bonus of contributing to a worthy cause - 100% of the proceeds will stay right here in the Central Florida area. For more information and to register, please visit **asgo.org.**

-VOLUNTEER OPPORTUNITY-
MyAbilities: Autism Society of Greater Orlando*
"Space" Walk
Saturday, March 18
6:00pm – 9:00 pm
Orlando Science Center

***Registration is required for these events for participation.**
Visit **UOTeam.com/diversity** and select **'Event Sign Up'** to register.
Sign Language Services available upon request.

NBCUNIVERSAL NEWSLINE
The Arrangement Debuts on E!

Never Trust A Hollywood Ending. From Emmy Award-Winning Writer and Executive Producer Jonathan Abrahams (Mad Men), The Arrangement follows Megan Morrison (Christine Evangelista), a beautiful young actress who auditions for the female lead in a summer blockbuster playing opposite Kyle West (Josh Henderson), one of the world's top action movie stars.

Kyle's mentor is Terence Anderson (Michael Vartan), who runs a self-help organization called the Institute of The Higher Mind with his wife Deann (Lexa Doig). After Megan's amazing audition leads to an incredible first date (and more) with Kyle, her Cinderella story takes an unexpected turn when she is presented with a contract that would change her life forever... In a town where fame means everything, Megan must decide how far she's willing to go to launch her career and whether or not she will accept The Arrangement.

The Arrangement *premieres* **Sunday, March 5 at 10/9c** Only on E!

Perks & Play

UOTMS
Universal Orlando Resort Team Member Services

APPRECIATION

Your Park After Dark - Revenge of the Mummy®

You're invited to a Team Member-exclusive party after park close. Enjoy food, entertainment, and rides on The Revenge of the Mummy®!

Your Park After Dark
Revenge of the Mummy®
Thursday, March 2
9:00pm - 10:30pm
New York Area - USF

ACTIVITIES

Hot Yoga

Team Member Services invites you to experience yoga like never before! With temperatures of up to 90 degrees, this fast-paced yoga class is designed to melt away fat, build firm muscles, and release toxins. *(Water and yoga mat for the day are included)*

Hot Yoga
Tuesday, March 21
6:00pm or 7:45pm (2 classes)
Dr. Phillips
$5 per person - 1 guest allowed

ACTIVITIES

Book and a Movie

Join Team Member Services for a Book and a Movie! ***The Zookeeper's Wife*** is a New York Times bestseller written by Diane Ackerman. It is based on the true story of the keepers of the Warsaw Zoo who saved hundreds of people during the German invasion. Register in the Team Member Services room in B111 and pick up a copy of the book for $5.

Book and a Movie
Tuesday, April 4
6:00pm / Pat O'Briens Briar Suite
Book - $5 per person
Movie - $5 per person
1 Guest welcome

Final 2016 SAY It! Winner Awarded

The final online SAY It! winner for 2016, **Emily O'Loughlin** from Project Management, was recently presented with a $500 gift card from UOTMS! Emily is pictured with her Project Director, David Carew. Congratulations, Emily!

Emily O'Loughlin from Project Management with Project Director, David Carew

Because SAY It! is Universal Orlando's peer recognition program, any Team Member can give a SAY It! Card to recognize any other Team Member, no matter what their role is in our resort.

Visit **UOTeam.com/recognition** to learn more. Quarterly SAY It! prize drawings have resumed for this year, so there's still time to receive a SAY It! to be eligible for the next drawing and stay tuned to UO News for the first quarter winners!

Flag Football Champs Named!

Congratulations to team **The Other Guys** for winning the 2016-2017 Universal Orlando Flag Football Championship. The Other Guys was lead by captain **Brandon Daniel**. 'Parked in the Endzone' were the Division I Runners-Up and 'The Stealers' were the Division II Runners-Up.

UOTMS thanks all the teams who participated in the league, and hope to see you next year! Visit **UOTeam. com/chillout/sports** for more information about UO's Sports Leagues.

QUICK CUTS

Share Your Celebrations

- Congratulations to **Louis Kessler** from Tech Services and his wife Gilenny - the couple wed on January 28, 2017.
- Congratulations to **Steve Colón** and **Lisa Fearn** from Entertainment on their recent engagement.
- Congratulations to **Dan Pollock** from Marketing & Sales and **Kristen Pollock** from Human Resources - the couple celebrate their 5th wedding anniversary on March 30.
- Congratulations to **John Bowen** from Merchandise and his wife Elizabeth - the couple celebrated their 8th wedding anniversary on February 3.

Are you getting married, adopting, having a baby, or celebrating a wedding anniversary? We want to hear about it and share the news with the UO team!

Send your good news to communications@universalorlando.com. Be sure to include your Team Member ID number!

FAIRWINDS Credit Union Offers Auto Refinancing Promotion

Don't miss your chance to get up to $300 when you refinance* your auto loan with FAIRWINDS Credit Union and enjoy no payments for 90 days!** FAIRWINDS Credit Union offers convenient services on property. Visit the FAIRWINDS UO branch in T-16 (near soundstage 33) for your financial needs.

*Special cash back promotional offer and amounts are subject to change at any time. $100 Cash Back on loan amounts under $20,000. $200 Cash Back on loan amounts $20,000 - $29,999. $300 Cash Back on loan amounts $30,000 and higher. Loan amounts may include warranty products. The cash back bonus will automatically be deposited into your FAIRWINDS account within 10 business days of auto loan refinancing. Certain restrictions apply. Limit one refinance cash bonus per vehicle. To qualify for the cash offer, the loan must originally be financed from another financial institution and refinanced at FAIRWINDS after 6/1/16. **For the 90 days of no payments offer, interest still accrues. Accounts open to anyone living or working in Central Florida. Your actual rate and payment will be customized based on your credit quality, down payment, loan purpose, vehicle mileage, and actual term. Visit fairwinds.org for current rates.

Mardi Gras Crossword Winner!

Congratulations to **Sylvia Gonzalez** from Finance. She was our latest crossword winner!

What's Happening at Spirit Week!

SPIRIT FEST

TWO DAYS!

TUE, FEB 21 11:00AM-9:00PM

WED, FEB 22 7:00AM-4:00PM

SOUNDSTAGE 33

Get to Know Our Resort for Your Chance to Win Great Prizes:

Visit both the Explore our Destination and Discover Your Universal transformation displays and have your Spirit Fest Guide punched and you'll be eligible to enter to win great prizes - including hotel stays, gift certificates, and more!

Explore our Destination - learn about the distinct brands of our theme parks, CityWalk, and on-site hotels and the important role you play in bringing them to life.

Discover Your Universal Transformation - check out the new technology - like Volcano Bay's TapuTapu wearable and the Virtual Line experience - that will transform the guest and Team Member experience.

Show Off Your Skills! Play a Brand Game - test your knowledge and skills for a chance to win UOR-branded prizes.

Celebrate Our History - be sure to pick up a copy of the *Universal Insider: Our First 25 Years.*

Grab a Photo with Your Teammates - meet our characters or take a group selfie at the Volcano Bay display - be sure to tag your photos with #UORSpiritWeek for a chance to be featured in Team Member Communications, like UO News and more!

Experience Our Entertainment - enjoy live performances throughout the event from our parks, CityWalk, and our hotels.

Exclusive Team Member Merchandise - custom UDesign mobile phone cases at a big discount and more to show your UOTM pride!

Treats & Giveaways - grab a Spirit Fest treat and pick up special, UOTM-branded giveaways.

Spirit Week Events Thursday, February 23 – Saturday, February 25

It's a Mardi Pardi – USF is currently bringing Mardi Gras to life nightly - take pause to celebrate UOTM-style with our very own Mardi Pardi on the Wardrobe Lawn!

IOA Spirit Picnic – Join UOTMS at IOAsis for a picnic - grab a sandwich and test your knowledge with trivia!

Meet Our On-Site Hotels – Learn more about each of our on-site hotels and meet members from the Loews team!

Party Patrol Alert – The Party Patrol will be out to celebrate Spirit Week with treats and UOTM-branded giveaways. Be on the lookout for the Party Patrol in your area:

Thursday, February 23
11:00am - 12:30pm / Wardrobe Lawn

Friday, February 24
11:00am - 1:00pm / IOAsis

Saturday, February 25
10:00am - 3:00pm / Wardrobe Lawn

Islands of Adventure - Thursday, February 23
Universal Studios Florida & CityWalk - Friday, February 24
Resort-wide - Saturday, February 25

Happening All Week Long

New Name Tags – everyone who works at our destination is getting all-new name tags featuring our stylish new resort logo - your leaders will present your new name tag during Spirit Week. Team Members will start wearing the new name tags beginning Monday, February 27.

Executive Video Messages – Stay tuned to myUO and on-property display screens for special daily messages from our executives.

U-Stop Spirit Week Sale – Take an additional **70%** off the already deeply discounted merchandise at U-Stop from **Monday, February 20 through Saturday, February 25.**

Party Patrol Pop-Up – enter the Party Patrol Pop-Up prize drawing on **UOTeam.com** all week long to win some great mystery prizes.

Spirit Week Grill Menus – the Backlot Bistro, IOAsis, and Breakaway Cafe will highlight tastes of our parks and CityWalk as featured menu items. Check out the complete lineup on the Team Member Grill Menu available at **UOTeam.com** under **'References.'**

uonews

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